

Help on Wheels Brokerage Fee Guide



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Price for common Services

We provide a range of in-home carers services to suit your needs including personal care, domestic assistance, social support, respite, transport, medication management and home maintenance. We also have skilled nurses who are specifically trained in a wide variety of speciality areas including in home support services (home care package), National Disability Insurance Scheme (NDIS).

The support Help on Wheels provides enables you to have a quality life at your own home. All our services are based on Consumer Directed Care (CDC) Principles. This means, you have ‘choice and control’ over where, when and by whom the supports and services you need are provided.

We take a transparent approach to our partners to maintain honest partnerships. We will never solicit, entice, or approach your clients to change providers – our staff are your staff.

We help you keep your services affordable by offering consistent pricing. All services are charged on hourly base rate that will vary depending on shifts as per table below, effective from 1 January 2024.

Services	Day shift Normal hours 7am–8pm	Evening 8pm-7am	Saturday	Sunday	Public Holiday	Sleepover (minimum 8 hours, non- active)
Personal Care/ domestic support	\$65.00	\$72.00	\$92.12	\$122.70	\$150.60	\$ 380.00
Registered Nurse/clinical support	120.21	128.70	166.00	190.95	213.90	NA
Vehicle mileage rate	\$1 / km					
Group activity (between 7am-8pm)	N/A					
Service Admin Fee/ Fortnightly	N/A					

Fees are subject to review based on company requirements. Please give us a call to discuss our current pricing, as this service is not subsidised by the government.

No fee will be charged if more than 24 hours’ notice is provided, full-service fees apply for short notice cancellations.w