

Help on Wheels (HOW)

Home Care Package Schedule of Fees 2024



Services	7am–8pm	8pm-7am	Saturday	Sunday	Public Holiday
Personal Care	\$65.00	\$72.90	\$92.12	\$122.70	\$150.60
Cleaning and Household Tasks	\$65.00	\$72.90	\$92.12	\$122.70	\$150.60
Nursing (Registered Nurse)	120.21	128.70	166.00	190.95	213.90
Vehicle mileage rate	\$1 / km				
One off establishment fee	\$182.00				

Care Management Fee

Help on Wheels care coordinator is your point of contact who will work with you to develop a personalised care plan to assist you to live the life you choose. This includes assessment, planning, service coordination, scheduling and evaluation of your services and support. Communicate with us face-to face, by phone or email and feel secure knowing you have access to our 24-hour phone support service. All services are charged on hourly base rate that will vary depending on shifts as per table below, effective from 1 January 2024

Package Management Fee

This is for the general management of your Home Care Package including staff check, managing funds and monthly statements, government audits and training.

Home Care Package Level	Service/Package Management Fees (per fortnight)	Care Management Fee (per fortnight)
Level 1	\$24.20	64.90
Level 2	42.60	109.10
Level 3	92.70	242.20
Level 4	140.60	360.10

Description the services

Personal Care	Personal hygiene, bathing and showering dressing and grooming
Domestic Assistance	Housekeeping and cleaning, grocery shopping, meal preparation
Social Support	In home and community-based support, outings, leisure activities
Flexible Respite Care	In home respite, community access
Transport	Travel to appointments, outings, and shopping trips

Schedule fees are reviewed annually, if you have any question, please contact Help on Wheels

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